

WHO DO YOU CALL?

Request / Inquiry	Contact Area	Phone	Email	Website
Building Permit (Building Code, Building Permit)	Building	519-661-4555	building@london.ca	https://london.ca/living-london/building-renovating/building-permits
Zoning (permitted uses, patios on private property)	Service London Business Hub	519-661-2489 ext.5680	businesshub@london.ca	https://www.servicelondonbusiness.ca
New Business Licences / Liquor Licencing	Service London Business Hub	519-661-2489 ext.5680	businesshub@london.ca	https://www.servicelondonbusiness.ca
Signage (external, pre-consultation)	Service London Business Hub	519-661-2489 ext.5680	businesshub@london.ca	https://www.servicelondonbusiness.ca
Business Licences Renewal	Business Licencing	519-930-3515	licensing@london.ca	https://london.ca/business-development/business-licences
Work on Public Property (scaffolding on public property, construction material/equipment required to be on public property)	Public Property Compliance	519-661-2489 ext.2848	streetpermit@london.ca	https://london.ca/living-london/building-renovating/work-approval-permits
Restaurant Patio on Public Property	Realty Services	519-661-2489 ext.5442	realtyservices@london.ca	https://london.ca/boulevard-cafe-permit
Dundas Place	Dundas Place Team (Ryan Craven, Manager)	519-661-2489 ext.7518	rcraven@london.ca	https://london.ca/living-london/our-core-area/dundas-place
Garbage, recycling / winter maintenance / lawn repairs / tree, weeds issues / construction, traffic concerns / road, sidewalk, park, playground, sewer issues / private property flooding / water services, etc.	Service London	311 or 519-661-4570	service@london.ca	Report via the Service Portal: https://service.london.ca
Noise complains / untidy properties / property standards, etc.	By-law Enforcement Office	519-661-4660	realtyservices@london.ca	
Current land use applications / planning applications / zoning amendments	Planning / Development Services	519-930-3500	plandev@london.ca	https://london.ca/business-development/planning-development-applications
Concerns relating to bus service / schedules, etc.	London Transit Commission Customer Service	519-451-1347	ltc@londontransit.ca	https://www.londontransit.ca/contact-us/general-contact-information/
Other inquiries	David Ferreira Councillor, Ward 13	519-661-2489 ext.4013	dferreira@london.ca	https://london.ca/government/council-civic-administration/city-council/councillor-david-ferreira
London Police Non-Emergency	519-661-5670	City of London Dispatch Number		519-661-4965