## **How to Process the Gift Cards**

1. Determine the value of the card

The customer can call **1 833-558-1108** or go to **www.getmybalance.com** for balance inquiries.



## 2. Is the transaction less than the balance of the gift card?

**YES** (business as usual!)

 Swipe the gift card as a VISA CREDIT CARD transaction, even if you have a gift card button.

**NO** (this becomes a split transaction)

- Swipe the gift card as a VISA CREDIT CARD transaction (even if you have a gift card button) for only the amount available on the gift card.
- Complete the sale with another payment option (cash / debit / credit)



**GetMyBalance.com** 

