

# WHO DO YOU CALL?

Request / Inquiry	Contact Area	Phone	Email	Website
Building Permit (Building Code, Building Permit)	Building	519-661-4555	<a href="mailto:building@london.ca">building@london.ca</a>	<a href="https://london.ca/living-london/building-renovating/building-permits">https://london.ca/living-london/building-renovating/building-permits</a>
Zoning (permitted uses, patios on private property)	Service London Business Hub	519-661-2489 ext.5680	<a href="mailto:businesshub@london.ca">businesshub@london.ca</a>	<a href="https://www.servicelondonbusiness.ca">https://www.servicelondonbusiness.ca</a>
New Business Licences / Liquor Licencing	Service London Business Hub	519-661-2489 ext.5680	<a href="mailto:businesshub@london.ca">businesshub@london.ca</a>	<a href="https://www.servicelondonbusiness.ca">https://www.servicelondonbusiness.ca</a>
Signage (external, pre-consultation)	Service London Business Hub	519-661-2489 ext.5680	<a href="mailto:businesshub@london.ca">businesshub@london.ca</a>	<a href="https://www.servicelondonbusiness.ca">https://www.servicelondonbusiness.ca</a>
Business Licences Renewal	Business Licencing	519-930-3515	<a href="mailto:licensing@london.ca">licensing@london.ca</a>	<a href="https://london.ca/business-development/business-licences">https://london.ca/business-development/business-licences</a>
Work on Public Property (scaffolding on public property, construction material/equipment required to be on public property)	Public Property Compliance	519-661-2489 ext.2848	<a href="mailto:streetpermit@london.ca">streetpermit@london.ca</a>	<a href="https://london.ca/living-london/building-renovating/work-approval-permits">https://london.ca/living-london/building-renovating/work-approval-permits</a>
Restaurant Patio on Public Property	Realty Services	519-661-2489 ext.5442	<a href="mailto:realtyservices@london.ca">realtyservices@london.ca</a>	<a href="https://london.ca/boulevard-cafe-permit">https://london.ca/boulevard-cafe-permit</a>
Dundas Place	Dundas Place Team (Ryan Craven, Manager)	519-661-2489 ext.7518	<a href="mailto:rcraven@london.ca">rcraven@london.ca</a>	<a href="https://london.ca/living-london/our-core-area/dundas-place">https://london.ca/living-london/our-core-area/dundas-place</a>
Garbage, recycling / winter maintenance / lawn repairs / tree, weeds issues / construction, traffic concerns / road, sidewalk, park, playground, sewer issues / private property flooding / water services, etc.	Service London	311 or 519-661-4570	<a href="mailto:service@london.ca">service@london.ca</a>	Report via the Service Portal: <a href="https://service.london.ca">https://service.london.ca</a>
Noise complains / untidy properties / property standards, etc.	By-law Enforcement Office	519-661-4660	<a href="mailto:realtyservices@london.ca">realtyservices@london.ca</a>	
Current land use applications / planning applications / zoning amendments	Planning / Development Services	519-930-3500	<a href="mailto:plandev@london.ca">plandev@london.ca</a>	<a href="https://london.ca/business-development/planning-development-applications">https://london.ca/business-development/planning-development-applications</a>
Concerns relating to bus service / schedules, etc.	London Transit Commission Customer Service	519-451-1347	<a href="mailto:ltc@londontransit.ca">ltc@londontransit.ca</a>	<a href="https://www.londontransit.ca/contact-us/general-contact-information/">https://www.londontransit.ca/contact-us/general-contact-information/</a>
Other inquiries	David Ferreira Councillor, Ward 13	519-661-2489 ext.4013	<a href="mailto:dferreira@london.ca">dferreira@london.ca</a>	<a href="https://london.ca/government/council-civic-administration/city-council/councillor-david-ferreira">https://london.ca/government/council-civic-administration/city-council/councillor-david-ferreira</a>
London Police Non-Emergency	519-661-5670	City of London Dispatch Number		519-661-4965